

Total Ted!

As a means of allowing the residents of Kopwa's Roseville aged care facility to see what's going on, the Total delivery team installed a viewing window into the hoarding.

Resident Ted, who is in his nineties, was very excited about being able to sit and watch the progress on site from just outside his room.

It has been noticeable to facility staff that his general wellbeing has improved since the interaction with the job. He gets out a lot more and is often seen sitting for hours on end watching the site progress.

Ted was recently issued with a 4 weekly program so he can keep track of things. When Steve became aware of Ted's interest, Ted was issued with a Total helmet, a backpack full of goodies and even completed a company induction!

He now keeps Steve aware of truck movements and what time the Total staff arrive and leave the site.

It might only be a small thing that puts a smile on a residents face, but it is more than worth it.



*Total Ted meets Total's Steve Taylor;
Ensuring no one starts work without an induction and a
back pack!*